

Eatonville Care Centre: Thursday, August 27 update to **families**

## EMAIL

**Subject line: Thursday, August 27 update for Eatonville families**

### Thursday, August 20 updates at a glance

- Indoor visiting starts tomorrow
- Resident council is restarting
- Here's how often staff are being tested

### Indoor visiting starts Friday, Aug. 28

We know many of you are excited to come back inside the home for visits with your loved ones – thank you to everyone who's already reached out to book!

### Here's what you need to know about indoor visiting:

- Visits will take place in the auditorium only – there will be no visitor travelling throughout the building or to resident floors/rooms.
- You need to bring proof of a negative COVID-19 test from the last two weeks.
- Visitors must wear a procedure/surgical mask and follow physical distancing for the duration of the visit (please bring your own mask – we have a small supply for those unable to bring one).
- All visits need to be booked in advance using the current booking system
- Indoor visits will take place on Monday, Wednesday and Friday – specific units will have dedicated days each week which we will share via email: Friday, Aug. 28 is unit 2, Monday, Aug. 31 is unit 3, Wednesday, Sept. 2 is unit 4 and Friday, Sept. 4 is unit 5.
  - Outdoor visits will continue Tuesday, Thursday, Saturday and Sunday.

If you have any questions about indoor visiting or booking, please feel free to reach out.

### Our resident council is getting back up and running

We've reimagined our resident council meetings to be able to bring residents together once again. Over the next few weeks, we'll be bringing residents into dining rooms on our different units and connecting them through our smart TVs so they can hear updates and communicate in real time across the home. We'll keep you posted as this gets underway.

### Here's how often our staff are being tested

We're following Ministry directions and testing our staff every two weeks out of an abundance of caution to make sure everyone coming into Eatonville is healthy. This will continue indefinitely until we receive direction to change. If you have any questions about this, please feel free to connect with us.

Please continue to reach out if you have any questions\*:

- About the home to [info@eatonvillecarecentre.ca](mailto:info@eatonvillecarecentre.ca) or 416-621-8000, extension 0
- For the Unity Health Toronto team to [questions@unityhealth.to](mailto:questions@unityhealth.to)

*\*Please note – we cannot share any resident information over email; this email is for general updates only. If you have any questions about your loved one, please call the unit nurse.*

Have a great weekend!